



## Event Staff Required Customer Service Vacancies

- Does working at the Australian Open, International Concerts, Sporting Events and other events interest you?
- Are you available from 16th - 29th January 2012?
- Do you have exceptional Customer Service Skills?

HOBAN Recruitment is currently working on behalf of Melbourne & Olympic Parks to recruit casual Customer Service staff to work at one of Melbourne's major sporting events in 2012 the 'Australian Open' as well as a number of concert and sporting events throughout the year. These positions require multi-tasking across various roles. Applicants with a friendly and professional approach will be highly regarded. Applicants must be available during the Australian Open period.

If successful in one of these positions, duties may include:

- Checking event tickets and ensuring each ticket or pass is validated
- Cash handling in conjunction with merchandise sales
- Ensuring patrons are directed to correct seating areas
- Monitoring behaviour and liaising with Crowd Control staff
- Attending to corporate clients
- Maintenance of a clean venue
- Providing efficient operation of reception and information desk areas

To be successful in one of these Customer Service positions, applicants will need to demonstrate exceptional customer service skills, strong communication skills and a calm approach during high-pressure situations. A high level of personal presentation is required.

To apply for these exciting positions, please go to [www.hoban.com.au](http://www.hoban.com.au) and select 'HOT JOBS' and click on the Melbourne & Olympic Parks button. All applications must be completed on-line.

**All applications close on Monday June 20th at 5pm.**

MELBOURNE & OLYMPIC PARKS