

## ARIANA GRANDE – FAQ

### TIMINGS

Outer Doors open at 5:45pm and the concert is scheduled to finish at 10:05pm. All timings are subject to change

### NO BAG POLICY

Please be aware that there will be a strict no bag policy in place during this event. Patrons should only bring personal items that can fit within their pockets. Small clear bags will be provided for any personal items to be carried.

### SECURITY CHECKS

Patrons will be required to pass through additional security checks prior to entry. As such, we encourage patrons to arrive early and limit the number of items brought to this event to alleviate queue times. All patrons will be subject to a bag search of clear bags, wand and ticket check.

### PROHIBITED ITEMS

In addition to the venue's conditions of entry, the following items are not allowed into the arena.

- Backpacks and bags of all sizes
- Professional cameras and point & shoot cameras (personal camera phones will be permitted)
- Bottles and cans (all sizes)
- Flags

### QUEUEING

All general admission queuing will be conducted via Rod Laver Arena's Main Entrance. We encourage all patrons to arrive no earlier than 8:00am on the day of the show. Early arriving patrons, please ensure you stay hydrated throughout the day; a Café will be open and drinking water fountains will be accessible near the queueing area. Venue security will not be responsible for any queuing systems, and the line will be self-policed. We strongly encourage you to look after one another, and respect each other's position in the line.

### NO CLOAKING

There will be no cloakroom facilities available for patrons.

### PARKING

Limited parking is available in the Eastern Plaza car park via Olympic Boulevard and discounted advance bookings are available online (bookings must be made by midnight the day prior to the event). Further detail regarding parking options for the precinct is [available here](#).

### PARENT DROP OFF & PICK UP

Parents may drop off or pick up their children from the Northern Car Park, accessible via Entrance D on Olympic Boulevard or Entrance A on Batman Avenue. Access to the Northern Car Park is free for the first 30 minutes and parking is subject to availability. Any stay longer than 30 minutes will be charged at the full car park rate of \$30.00. The Eastern Plaza Car Park, located opposite AAMI Park is also available and is free for the first 60 minutes, subject to availability. Any stay longer than 60 minutes will be charged at the full car park rate of \$30.00.

NOTE: Parents who depart before the designated time limit will not need to validate their tickets at car park pay stations.

### PARENT WAITING AREA

Parents are not able to enter the arena without a valid ticket to the show. Parents looking to stay on site while their children attend the concert will be able to wait at The Collective Café located on Level 2 of Tennis HQ. The cafe will be open from 5:00pm until the end of the show and serve light refreshments.



